28/11/2023

MCAS – My Childs at School App

Dear Parents/Carers,

You will be receiving an email inviting you to sign up to My Child At School, which is part of Bromcom, the pupil information system we use in school.

Using either the web browser version or the mobile app, you will be able to view some of the information we hold about you and your child. To start with, we will only be using a small amount of the functionality of the My Child At School (MCAS) service, but over the coming weeks/months we will be using this for school run payments (trips, in-house sports, donations etc.) and parents evening bookings.

If you download the app, you will receive any text messages we send via a push notification on the app rather than by text message which is very costly for the school, so please ensure you allow notifications on your device. Email correspondence will continue to be sent as usual.

Registration invitations will be sent by email to your email address registered with the school. We will only be sending invitations to those recorded as having parental responsibility. When you log in, you will only be able to see yours and your child's data. You will not see the details of any other parent or contact who may be registered for your child.

We would like to encourage all parents to register for My Child At School as this will be a really useful service which we hope to use more and more over the year.

If you have any problems registering for My Child At School, please contact the school office. Once registered, if you forget your password you should be able to reset this yourself via the reset password link on the login page.

A parent user guide can be found attached.

Please note if we don't have a contact email for you, you will not be getting an invitation. Please email the office with your email address.

The registration link you will receive is only valid for 4 hours, so please keep an eye out for it this week and complete your registration as soon as you can.

If you miss this timeframe, you can access your My Child At School Account by following www.mychildatschool.com

On the parent login page, click "Reset Password", input your email address (ensuring you use the one that is registered with the school) and click "Send Reset Email".

Alternatively, you can download the "MyChildAtSchool" parent app and click "Forgot Password" at the login page.

Kind regards,

Courthouse Junior School